

### LPO BOARD MEMBERS:

Dr. Paula Berlin  
Dr. Mark Bernstein  
Dr. J. Fintan Cooper  
Dr. Douglas McLearn  
Dr. Ross Morell  
Dr. John Vassallo  
Dr. Richard Wandzel

### LPO NEWS

*Thank  
You*

The LPO annual General Meeting was a huge success. We would like to take this opportunity to thank everyone that was able to attend the meeting. With over 40 members in attendance, the physicians found it an excellent opportunity to connect with fellow member physicians. A special thanks to our guests, Dr. Faulkenberg, Mike Markel, Paula Wallace and Dr. Deighton. It was also a great opportunity for our LPO staff to inform our members what LPO has been doing for them and what services we can help with. The guest speaker, Jill Young gave an informative overview of what ICD-10 will mean to the practices.

### BLUE CARE NETWORK

The last date for data entry for BCN PRP is **January 6, 2012** and the last date to send in electronic data for 2011 PRP credit is **March 2, 2012**.



REMEMBER: BCN is phasing out the **PAPER** BCN Qualification Form for Healthy Blue Livings Rewards members and Health Blue Living. Sign up for Health e-Blue at MiBCN.com under ***I am a provider***.

Please remember to respond to your BCN Provider Satisfaction Surveys that arrive in your mailbox. An online version of the survey tool will also be available. Also Kerry would like to hear your comments. Please take the 5 minute online survey at [www.surveymonkey.com/s/bcnrep](http://www.surveymonkey.com/s/bcnrep).

### CHART AUDITS

Jill Young is conducting the chart audits for LPO PGIIP member offices. Offices that participated will be hearing from Jill for their meeting to go over her findings.

### LPO CALENDAR



**February 8** - ICD-10 Meeting for Office Managers and billers. This meeting will be held at SJMHL Community Rooms 1, 2, & 3 from 6:00-9:00 pm.

**February 28**-BCN Town Hall Meeting-Information TBA.

### NEW LPO PHYSICIANS

LPO would like to welcome 2 new members to LPO; Dr. Karin Sletten and Dr. Qais Farjo from Brighton Vision Center have joined the organization. They are located at 2305 Genoa Business Park Drive, Suite 250, Brighton.

### ICD - 10 CODING

Jill Young will be presenting a more detailed lecture on ICD-10 coding on February 8, 2012. This is a meeting that all office managers and office billers will find informative and useful. This meeting will be held in the SJMHL Community Rooms 1, 2 & 3 from 6:00 pm—9:00 pm. Registration forms for this event will be mailed out after January 1, 2012

## PCMH

LPO currently has one office, Fowlerville Medical Center, certified as a Patient Centered Medical Home (PCMH). We have four additional offices that are interested in becoming Patient Centered Medical Homes. The site audits for those offices will begin in February, 2012. We are looking forward to more offices obtaining their PCMH certification.

## HEALTH PLUS INSURANCE

The LPO/Health Plus contract is now complete and ready for 2012.



If you have any questions, please contact our LPO representatives: Beth Shaver at (810) 733-8947 or Jamie Betz at (810) 230-2046.

## QUALITY COMMITTEE

The LPO Quality Committee has targeted two areas to concentrate on. The first is Advanced Care Directives. A policy and a new program, 5 Wishes, will be distributed in January. The second is developing a new message for office answering machines in order to decrease ER utilization.

Also after the first of the year, LPO plans to hand out a Social Networking Policy. This will assist offices with the liability of staff members' comments on social network sites.

## Office Managers Meeting

At the last LPO Office Managers Meeting, Katie Durette from Byron Road Medical Group gave a presentation on Meaningful Use. Katie's presentation was well received and she is available if anyone has specific questions going forward.

## LPO Board Meetings

LPO has been inviting members at large to attend board meetings, if you are interested please contact the LPO office.

## NEW ADDRESSES

LPO welcomes Dr. Stull back to Michigan. She still works with Livingston Surgery Associates. However, she is now also the Medical Director, Breast Health Services. Her new address is Ellen Thompson Women's Health Center, 5320 Elliott Drive, Suite 203, Ypsilanti, Michigan, 48197. The telephone number is (734) 712-1700.

## PRIORITY HEALTH



**PriorityHealth**

Recently LPO sent out an email that was forwarded from Laurie

Tarpley of Priority Health. The email included a website link that gave information about 2012 Priority Health by Choice products for 2012. That link is <http://scauth/provider/manual/plans/healthbychoice-plans>

*Of special note, in 2012, Priority Health is no longer reimbursing for faxed forms.*

**Please Note** that although Priority Health allows use of data from a date of service back 6 months from the effective date, you can't actually enter that data until at least the first day of the member's coverage. Their system does not have the ability to filter out members who may have had the form completed and submitted but dropped coverage before their actual effective date. As a result, it places Priority Health at risk of paying HBC incentives to a physician for a patient who no longer has coverage with Priority Health.

## HAP

LPO has agreed to a contract with HAP and details will be forthcoming.

